Notice of Related to Progress Software Security Incident

On January 2, 2024, Wellstar learned about a cybersecurity incident involving Philips Respironics' use of a software made by a third party, Progress Software, as a system for exchanging files containing therapy data from sleep and respiratory devices. The software MOVEit Transfer is widely used by organizations to transfer files contained a vulnerability allowing it to be exploited.

The investigation performed by Philips Respironics revealed that information was accessed by unauthorized actors on May 31, 2023 due to the vulnerability in MOVEit Transfer software. The affected personal information may have included names, contact information, dates of birth, medical information relating to sleep and respiratory care, and health insurance information. The investigation determined that financial information such as social security numbers or credit card information was not included in this incident. After gathering all relevant information, Philips Respironics informed Wellstar that personal information of approximately 12,906 was exposed.

Philips Respironics notified impacted patients for whom it had current contact information and arranged to provide identity protection services including credit monitoring at no charge to affected patients. Individuals who did not receive notification but believe their information may have been affected can call 888-541-7970, Monday through Friday, 9:00 AM to 9:00 PM Eastern Time.